



Prime Healthcare

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Continuation of Care Form

Instructions to complete request for continuation of care:

- This form must be completed and submitted by a healthcare provider.
- Completed form and medical record documentation must be faxed to Prime Healthcare Utilization Management at 909-235-4414 and received no later than February 15, 2021.

Patient Info:

Patient Full Name: _____ Patient DOB: _____
 Patient ID# _____ Home Phone #: _____ Work Phone# _____
 Patient Address: _____
 Guardian Name (if patient is a minor): _____ Guardian Phone: _____

Provider Info:

Provide Full Name: _____
 Provider Address: _____
 Provider Telephone #: _____ Provider NPI: _____ Provider Tax ID: _____

Services Requested for Continuation of Care (Must submit medical records):

- High risk pregnancy and third trimester pregnancy, including the immediate postpartum period.
- A surgery or other treatment that was previously approved to take place and is within 90 days from the approved date.
- A terminal illness with high probability of causing death within one year.
- Ongoing behavioral health services.
- Other critical care requiring continuity of care

Diagnosis Code & Description:

CPT Code & Description:

Brief clinical description of need for continuation of care and any active treatment being received:

Medical Record Documentation Requirement (please fax to 909-235-4414):

1. Medical Records/Documentation
2. Current Treatment Plan

Signature of Provider _____ Date: _____



Members, it is your responsibility to have your provider complete this form and fax the required information to Prime Healthcare Utilization Management at 909-235-4414.

For any questions or concerns, please contact our dedicated Prime Healthcare Customer Service at the number listed on the back of your Insurance card: 877-234-5227 or you may send an email without any patient protected information to EHP@primehealthcare.com.

After receiving a complete request, Prime Healthcare's Utilization Management will review and evaluate for medical necessity. If continuation of care is needed, an authorization will be sent to member and provider within 30 days. If care can be safely transitioned to Tier 1, a notification will be sent to member and provider within 30 days. If Continuation of Care is an urgent matter, please contact Prime Healthcare Customer Service.